2020 Annual Report Strengthening community



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Chairman's message



During 2020, as the COVID-19 pandemic evolved globally, millions of individuals and families were profoundly affected in countless ways. Much of our world has been forever altered, and many already disadvantaged people are now even further challenged in meeting the demands of everyday living.

In these difficult times, in the face of such adversity, I am pleased to report that the Maximus Foundation has remained faithful to our mission of providing financial support to nonprofit organizations across the country. We are proud to help address new and ongoing needs in communities where our employees live and work. We are grateful for our nonprofit partners, our employee donors, our volunteers, the Maximus Corporation, and the Maximus Board of Directors, who helped make our philanthropic efforts possible. Without your support, we simply could not do what we do.

In this report, we reflect on inspiring stories of our employees giving others a hand up. We spotlight three employees fulfilling vital roles within the Foundation. Then, we provide an inside look at a few of our nonprofit partners, who have been on the frontlines of the pandemic, strengthening our communities while facing numerous challenges of their own. Their resilience and dedication are extraordinary. We hope that these stories inspire you as much as your support has inspired us.

Respectfully and with sincere appreciation,

John F. Boyer, Ph.D.

Chairman

Maximus Foundation

About us





Maximus has a responsibility to create a positive impact in the communities where we live and work. In line with the Company's mission of *Helping Government Serve the People®*, the Maximus Board of Directors established the Maximus Foundation, an employeeled 501(c)(3) nonprofit organization. Since its founding in 2000, the Foundation has supported nonprofits who share our mission.



Our mission

Our mission is to support organizations and programs that promote personal growth and self-sufficiency through improved health, augmented child and family development, and community development.



Our approach

The Maximus Foundation is led by caring employees who give people a hand up by supporting nonprofits on the frontlines of their communities. Though we primarily focus our giving strategy on grantmaking, we also coordinate corporate-wide donation drives to meet urgent community needs and support employee volunteerism.



We help strengthen our communities and partner with them when faced with great challenges.

Social impact and disaster relief efforts

The primary goals of the March 2020 shutdown were to slow the spread of the COVID-19 pandemic and to better ensure our healthcare systems could cope with the skyrocketing infection rate. State and local governments across the country established varying approaches and protocols to manage the pandemic in their jurisdictions, but in most locations, the burden of pausing lives and livelihoods fell most heavily on those least able to bear it. Widespread employment losses, food insecurity issues, and disruption in family support infrastructures have been common outcomes.

At the same time, nonprofits across the nation navigated their own financial and programmatic challenges to determine if and how they could modify their programming in the face of increased demand for support services.

Keeping all this in mind, the Maximus Foundation adapted its traditional giving strategy from awarding grants once a year to a staggered approach. This approach allowed the Foundation's Board of Directors to more carefully review COVID-19's evolving impact on our employees, communities, and nonprofit partners. Throughout this time, our employees continued to provide essential health and human services for the local, state, and federal government.

Our frontline employees increased their collective impact through the Foundation's grantmaking program. With their dedication and input, the Foundation's grantmaking cycle resulted in partnerships with 131 organizations working continuously to support the people most impacted by the pandemic.

These awards recognize the essential programming and leadership each partner continues to provide. Our grantees are the cornerstones of our communities, providing strength and support to the communities hit hardest during these challenging times.



Investing in a vision of inclusion

Community partner: NAACP Legal Defense and Education Fund

Shortly after the world entered a pandemic lockdown, our nation was also forced to grapple with systemic racism in a more intentional and immediate way. In September, Maximus and the Maximus Foundation launched a corporate-wide social justice donation drive for the NAACP Legal Defense and Education Fund (LDF). With record-breaking rates of participation, \$156,407 was donated to this upstanding organization.

NAACP's LDF has a long history of fighting for racial justice through litigation, advocacy, and public education to fulfill the promise of equality for all Americans. Maximus is proud to support LDF and shares its vision of equity for all. We were moved by the outpouring of support from employees across our company who participated in our two-to-one matching campaign, tripling the impact of every dollar they donated. We are proud to belong to a community that takes collective action and invests in its vision of inclusion.



Helping communities cope and recover from bushfires

Community partners: Red Cross Appeal and RSPCA Bushfire Appeal

In January, Australia was experiencing the worst bushfire season on record. Devastating fires caused a countrywide catastrophe in Australia, destroying nearly 2,000 homes and killing at least 25 people and hundreds of millions of animals. The Maximus Foundation partnered with our affiliate Australian corporate foundation, MAX Solutions, in a multi-country disaster relief effort. Together, we raised \$100,000 Australian Dollars in direct support of the Red Cross Appeal and the RSPCA Bushfire Appeal.

During the fires, the Red Cross Appeal supported 49,718 people at evacuation centers and by phone. They also provided emergency grants for people who lost their homes to bushfires and helped reunite displaced friends and families. During the same time, the RSPCA Bushfire Appeal provided emergency support and financial aid for evacuees and their pets and livestock at relief centers or in the field. Our contribution helped make all this possible.

Employee volunteerism

Maximus employees' commitment to giving people a hand up extends beyond their workdays. The Company empowers employees to engage with our nonprofit partners in ways that are meaningful to them. Those same employees are paying it forward despite the challenges of this year. Follow along as we highlight a few of the many stories from our growing network of employees. Thank you to all of our incredible team members who made such a positive impact in our communities.

LOCATION: LYNN HAVEN, FLORIDA



Feeding Floridian families

Employees from Lynn Haven load 2,000 cans of food they collected for local food banks.

The Maximus Contact Center Operations (CCO) Lynn Haven site held a canned food drive in support of Harvest of the Big Bend and Feeding the Gulf Coast. Our employees collected more than 2,000 canned food items for residents of Bay, Calhoun, Gulf, and Jackson Counties.

LOCATION: ALBANY, NEW YORK



Painting classrooms for New York students

Earlier this year, the Albany leadership team of our New York State of Health (NYSOH) project was honored to spend the day at Northern Rivers Early Learning Center in Schenectady, New York, for a community service initiative. They donned "paint" clothes and old Maximus shirts as they painted six classrooms from top to bottom at the facility. Northern Rivers helps change lives by shaping the future for 16,000 children, adults, and families throughout 36 counties in the state of New York.

The New York State of Health (NYSOH) project were ready for a day of painting at Northern Rivers Early Learning Center. (From left to right: Joseph Travis, Senior Director, HC; Scott Hughes, Senior Director, Quality Control, WFM & FPBP; Ferdinand Morales, Vice President, Operations; Beverly Wojtaszek, Project Director, Operations; Andrea MacCracken, Director, Business Process; Daniel Weaver, Administrative Assistant; Guy Ricci, Senior Director, Finance; Stephen Russell, Senior Director, Learning & Development; Debra M. Sanders, Senior Director, Quality Management & Compliance; Angela Wood, Director, Project Support; John Jones, Director, IT; Daniel Chan, Senior Director, IT Applications.)

Note: Employees pictured in the following pages volunteered prior to the global COVID-19 pandemic and mask and social distancing requirements.

LOCATION: PHOENIX, ARIZONA



Adopting a street

At the start of February, Arizona employees worked to clean the mile-long stretch adopted by Maximus.

The Contact Center Operations (CCO) Phoenix, Arizona site contacted the City of Phoenix and adopted a mile stretch of road, only blocks from our site. Our employees had filled more than 10 large bags with trash by the end of the day in early February, one of their last in-person activities before the global pandemic. The volunteers felt so good about helping the community and cleaning the street. Less than two weeks later, the City of Phoenix placed signs at both ends of that street, showing Maximus had helped the local neighborhood by cleaning.

LOCATION: ALBANY AND ROCHESTER, NEW YORK



Brightening up homes for worried families

John Bartolotto, Senior Manager, Facilities, and Anthony "Buzz" Lucarelli, Senior Manager, Human Resources help clean up a kitchen in one of the Ronald McDonald Houses.

The New York State of Health (NYSOH) leadership teams at the Albany and Rochester locations spent a few mornings at local Ronald McDonald Houses prior to the pandemic, assisting with breakfast preparation, organizing toys, and doing various other chores. Ronald McDonald Houses provide a place for families to call home so they can stay close to their hospitalized child at little to no cost.

LOCATION: HATTIESBURG, MISSISSIPP

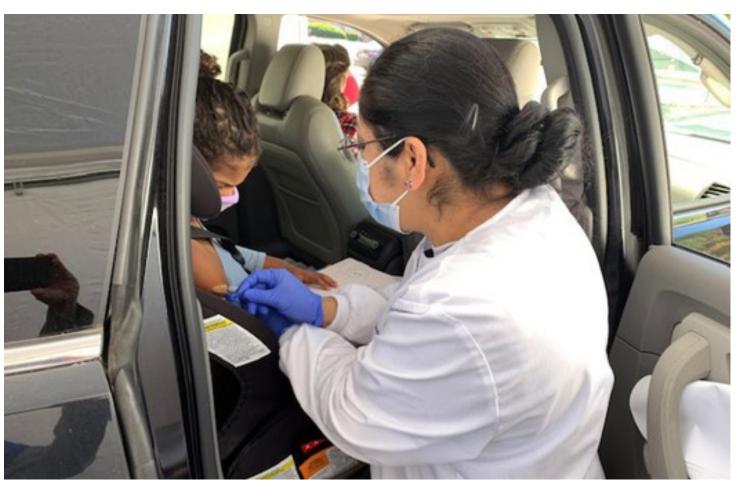


"Rocking the Count" for Census 2020

Vanessa Oatis, Call Center Supervisor, was just one of many employee volunteers who helped encourage local residents to be counted in the 2020 Census.

Maximus employees wore personal protection equipment, maintained social distancing rules, and volunteered with the City of Hattiesburg to encourage residents to "Rock the Count" for Census 2020, helping in a final push to get every person in Hattiesburg counted. The 2020 Census determines congressional representation, informs hundreds of billions in federal funding every year, and provides data that will impact communities for the next 10 years.

LOCATION: FAIRFAX, VIRGINIA



Making childhood vaccinations accessible

While in their car, a young child received a flu shot from a pediatrician volunteering for a clinic event. This child was just one of more than 150 patients to receive essential vaccinations on October 18, 2020.

In the wake of COVID-19 and doctor office closures, child vaccination rates fell to alarmingly low levels across the country. To address the critical need for child immunization, Maximus partnered with Trusted Doctors and our new health insurance provider, Anthem Blue Cross and Blue Shield, to hold a free vaccination and well-child visit clinic. On the morning of the event, our employees, Dan Blitz and Aubrey Lucy, kindly delivered and helped set up Maximus' contributed items to the clinic event. The Company supplied tents, sanitation stations, and heaters to provide a safe and comfortable environment for all volunteers, workers, and participants. With all our partners' combined efforts, the clinic successfully delivered 189 flu shots and provided 20 well-visits.

LOCATION: MILWAUKEE, WISCONSIN



Meals of hope for families

Delivering a kit of supplies to an individual in need during the pandemic.

In late November, the Wisconsin Workforce program partnered with the Milwaukee Center for Independence (MCFI) to help provide meals to our Wisconsin Temporary Assistance for Needy Families (TANF) population. In just 24 hours, the team got the word out through social media posts, text messages, and phone calls. The next day, MCFI sent a truck to provide 100 seven-day meal kits to the families. The Wisconsin Workforce program will continue to support this initiative as it grows.

LOCATION: WASHINGTON, D.C.



Saving the annual toy drive

Darren Ross shopped until he dropped to keep the annual toy drive tradition alive.

The holidays can be very challenging for the Temporary Assistance for Needy Families (TANF) recipients we serve. Unfortunately, the Washington, D.C. toy drive was canceled due to the pandemic. Darren Ross, Project Manager for D.C. Job Placement, collected monetary and toy donations, shopped until he dropped, and worked with the team to distribute the toys safely.

Ambassador Jason Moody

Did you know our ambassador program is made up of an exclusive group of nominated employees from around the country who volunteer to serve as the eyes, ears, and voice of the Foundation?

Ambassador

Meet Jason Moody, an ambassador for the Maximus Foundation. He joined Maximus in 2017 and is the Communications Manager for the Clinical Services Division. His team partners with state entities across the country to administer conflict-free mental health and intellectual and developmental health assessments to ensure that individuals receive the services and support they need.

Today, he is a member of his office's MAXCore social committee and an ambassador for the Foundation. During his tenure, he has helped coordinate quarterly social events within his Division. Events range from holiday gatherings and project launch celebrations to donation drives for local nonprofits and Maximus Foundation grantees, such as Safe Haven Family Shelter and Family and Children's Service. He is excited to be a part of a service-oriented organization and a team that is interested in making an impact in their local community. "What resonates most for me is this team's collective passion for making an impact on the people we serve and their spirit of giving back to our local community."

Donor

When employee voting ballots came out this year, Colleen Martin felt excited that Breakthrough CTX made the finalist list. She first learned about the organization through a chance encounter with a first-generation college graduate who completed Breakthrough's program and is now working with the organization to help the next generation of students. Moved by his story, Colleen knew it was the perfect organization to nominate to be considered for a grant award.

Colleen joined Maximus in 2012 through an acquisition and now works as a Capture Manager with our Business Development team. With a passion for community engagement, she has been an enthusiastic supporter of the Foundation. In her free time, she helped establish a small grassroots nonprofit, Helping Austin, which focused on raising funds for vulnerable children's organizations. She also volunteers with an international organization focused on improving lives of marginalized women and children and at local fundraising events throughout the year. She enjoys learning who the new finalists are each year. Not only does she appreciate that she can make her voice heard by nominating and voting, "it also opens up my mind to what is out there and all the different ways we are helping communities." Breakthrough CTX is a 2020 grant recipient.

Did you know our employee donors nominate and vote for future Maximus grantees?



DonorColleen Martin



Did you know every member of the Foundation's Board of Directors is a Maximus employee, representing different aspects of the business?

Board Member Lisa Simmons

Board Member

Martin Luther King, Jr. once said, "Everybody can be great...because anybody can serve...You only need a heart full of grace. A soul generated by love." These are words that Lisa Simmons, Lead Vice President of Domestic and Global Operations, lives by. Giving back has been her life's work, which led her to become a member of the Foundation Board in 2017. She has been with Maximus for 25 years, serves as a Board member for Maximus Italy, and, more recently, became the President of D.C. Section Two of the National Council of Negro Women (NCNW). As she reflects on her time with the Foundation and the impact of our mission's work, she shared one experience that moves her to this day.

"Several years ago, we operated a youth program on behalf of DYRS [D.C. Department of Youth Rehabilitation Services] in the District. Many of the court-involved youth that we served lived at Boys Town. They considered Boys Town home, which was rare — youth seldomly refer to group homes as 'home.' After our program ended, we lost contact with a few of the youth. One day, I was hand-delivering a grant award with a few D.C. staff when we ran into our youth. It was such an emotional moment for all of us. For me, that day confirmed that the time they spent with us in the program positively impacted their lives. I remember being extremely proud of their growth and just as proud of the Maximus Foundation for continuing to support Boys Town."

Grantee stories of impact

The Maximus Foundation focuses on annually awarding grants to eligible nonprofits on the frontlines of our communities. We are led by caring employees who have valuable insight into the unique issues impacting the communities we serve. Funding comes directly from generous employee donors and a 100 percent match from Maximus, in addition to supplemental Corporate funding. Not only do our employees double the impact of every dollar donated, but they nominate and vote for future Maximus grantees. Any employee who donates at least \$1 to the Foundation's grantmaking program is qualified to participate in the grantmaking process.

After carefully vetting each prospective partner, the Maximus Foundation exercises a trust-based giving approach. Our employees serve the most vulnerable and at-risk communities across the United States and around the globe. Similarly, our grantees know how to best use funding to meet the needs of the communities and constituents they serve. Our approach allows our nonprofit grantees to innovate, adapt, and sustain their impact, especially during the extraordinary circumstances this year has brought. In the next pages, you will learn how a few of our partners used their unrestricted grants to further strengthen vulnerable communities nationwide.

Employee-led and community-focused



Since 2010, the average grant award amount increased by 257%

Our impact themes



Community development, with focus areas such as:

- Homelessness prevention and supportive services
- Jobs and training programs
- Veteran supportive services



Healthcare, with focus areas such as:

- Chronic care
- HIV/AIDS prevention and care
- Physical and developmental disabilities

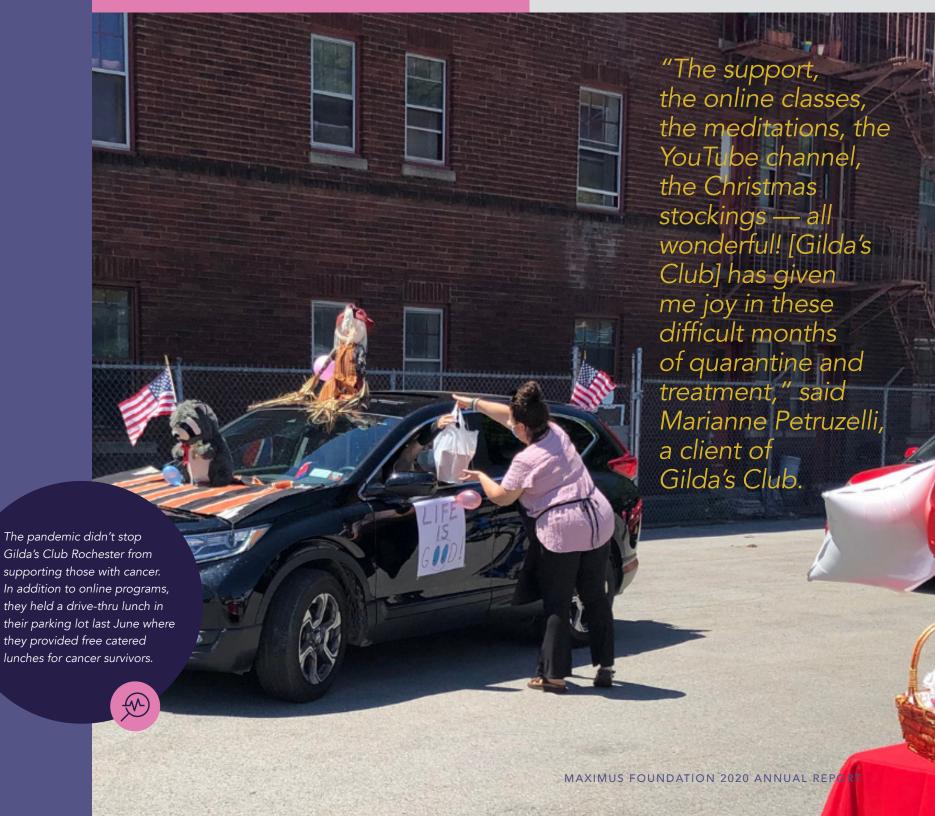


Youth development, with focus areas such as:

- Child abuse prevention and supportive services
- Child hunger and nutrition services
- Enrichment and education programs



Northeast





Gilda's Club Rochester

Location: Rochester, New York **Impact Theme(s):** Healthcare

Focus Area(s): General

As the COVID-19 pandemic progressed, Gilda's Club Rochester was faced with the tremendous challenge to meet the needs of their clients in an increasingly virtual world. For 59 years, they created welcoming communities of no-cost support to people in Monroe County living with cancer and their families and friends. Their innovative programming has been an essential complement to their client's medical care through their array of networking and support groups, workshops, education, and social activities.

After surveying their patients and cancer survivors, Gilda's Club learned there was an increased need for wellness programs to cope with the uncertainty of the pandemic. Despite it being their largest challenge, they moved all their in-person programming to completely virtual within a month.

Since April, their online health and wellness programs have supported 520 people. Programs such as yoga, meditation, and stress relief were more important than ever in 2020 due to the pandemic. They also served 290 people through their virtual healthy cooking classes. Participation rates were very high, as cancer patients and survivors reported increased feelings of isolation and wanting to remain connected to the staff and their peers.

"The support, the online classes, the meditations, the YouTube channel, the Christmas stockings — all wonderful! [Gilda's Club] has given me joy in these difficult months of quarantine and treatment," said Marianne Petruzelli, a client of Gilda's Club.

Gilda's Club's online health and wellness programs are their most widely used services. Since cancer patients and survivors are more susceptible to viruses, the Club plans to continue offering virtual services in the future. Adapting to their clients' changing needs as quickly as they did would not have been possible without the support of partners like the Maximus Foundation.

Northeast





Spectrum Youth & Family Services

Location: Burlington, Vermont

Impact Theme(s): Community Development and Youth Development

Focus Area(s): Homelessness Prevention and Supportive Services;

and Child Hunger and Nutrition Services

Shannon stopped going to Lamoille Union Grade School in eighth grade when she entered the foster care system. It was too difficult to show up at school while moving from foster home to foster home. It was the middle of the winter of 2004 when Shannon came to Spectrum Youth & Family Services. She had aged out of foster care and had nowhere else to go. With few life skills and no resources, she struggled with her mental health and self-medicated through drug use.

Spectrum's Drop-In Centers offer young people, like Shannon, ages 14–24 a place to eat a meal, get clothing, take a shower, and have other basic needs met. Spectrum staff helped Shannon find, prepare for, and get a job printing newspaper at the Burlington Free Press. "I was on the third shift, which worked for me at the time because I would work all

night and then come in and eat and nap on the Drop-In couches during the day." Every time Shannon felt overwhelmed, the Drop-In staff was there to give her a helping hand. "Whenever I needed to talk, they were there. When I needed a sandwich, they were there. When I felt like harming myself or using substances, they were there. I could always count on them for a hug and a pep talk."

Shannon has been drug-free and out of jail since 2008 and has worked at the University of Vermont for several years.

Spectrum is making a positive difference for young people like Shannon. They believed in her potential while giving her the tools she needed to take control of her future. "Kids that age out of the foster care system have a really hard time. There are very few programs for us. It is so hard to have nowhere to go

and no one that cares. It is a comfort to know that Spectrum still exists for the next kid like me who needs help. It's all we want...a chance. Just one person out there to believe in us and give us the tools to thrive."

With our financial support, Spectrum continues to empower teenagers, young adults, and their families to make and sustain positive changes through critical preventive programs like the Drop-In Center. In this year alone, the Drop-In Center accomplished the following:

- Served 153 youth, with an average of 17 visits per youth during the year
- Connected more than half of their clients to another Spectrum program
- Gave every youth who came to the Drop-In appropriate attire and shoes or boots for the Vermont weather
- Provided 2,386 meals

Midwest





Kids' Food Basket

Location: Grand Rapids, Michigan

Impact Theme(s): Youth Development

Focus Area(s): Child Hunger and Nutrition Services

Mickelle is a retired U.S. Army Veteran, a West Michigan resident, an active member of the community, and a loving mother of three small children. She attends support groups such as a breastfeeding group, a maternal-infant health group, and therapies at Veterans Affairs.

At home, she does crafts with her kids, Jorden, De'Janae, and Jaiden, who are all under seven and enjoy being creative. She and her husband work hard to provide for their family. Then, when the pandemic worsened and schools shut down, everything changed. Like so many other parents, she now juggles being a parent and a teacher for her children. Mickelle lost her community connection as in-person groups stopped meeting, and her husband lost his job.

With Mickelle providing the household's sole income, they only had \$59 in food stamps to buy groceries at the end of each month — it wasn't enough. Thankfully, members in her neighborhood began delivering meals in paper bags each week to help with food costs. The meals were Sack Suppers from Kids' Food Basket — a place she already trusted.

Jorden, the family's oldest son, attends Palmer Elementary school. During the school year, Sack Suppers nourish Jorden. During the pandemic, Sack Suppers provided food for the whole family. "It has been a huge relief every week to know that we have a delivery from Kids' Food Basket," said Mickelle.

Our neighbors deal with various struggles every day — from financial and food insecurity to mental health. The fatigue of this pandemic is not experienced in the same way for everyone. However, with the help of their Maximus grant, the Kids' Food Basket team and dedicated volunteers prepared, packed, and delivered meals to 70 distribution sites in four counties during the pandemic. They successfully delivered hundreds of thousands of healthy, life-affirming meals to densely populated areas, serving low-income families and individuals. We are proud to partner with Kids' Food Basket to nourish children and their families to help them reach their full potential and feed our future.

Midwest

"When I saw
Lakeview Pantry,
the universe
opened up and
said, 'I have
something
for you.'"

Angela, a long-time nurse, is just one of 6,000 individuals the Lakeview Pantry serves every week.







Lakeview Pantry

Location: Chicago, Illinois

Impact Theme(s): Youth Development

Focus Area(s): Child Hunger and Nutrition Services

One in seven Chicagoans does not know where they will find their next meal. Since the start of the pandemic, the Lakeview Pantry has been on the frontline of their community and responding to emergency COVID-19 needs. With funding from Maximus Foundation, they are successfully responding to an increase of 400 percent for food distribution, social services, and mental health counseling programming. Angela, a long-time nurse, is just one of 6,000 individuals they serve every week.

Angela was a nurse for 30 years when she had two surgeries within a year of each other. Then she was diagnosed with Hashimoto's disease, meaning her immune system attacks her thyroid and disrupts its production of hormones. As an operating room nurse, she found it difficult to control her body temperature. Finally, she knew it was no longer the appropriate place for her to be a nursing professional.

She was freshly unemployed and worrying about paying her bills. One night, she was watching television and learned of Lakeview Pantry. She remembers, "When I saw Lakeview Pantry, the universe opened up and said, 'I have something for you.'"

Though she initially felt ashamed to ask for help, her grandmother's voice came to mind. "You are always helping other people, so when you need help, ask for it." She went online and completed the application for assistance. The next day someone called her.

Not only did Lakeview Pantry give her immediate food relief, but they also connected her with social services, health insurance, food stamps, and job placement assistance.

With our support, Lakeview Pantry gave Angela and thousands of other individuals and their families hope. "I was sobbing when I left because I was treated with such dignity and respect. It was okay to be in need and [know] that they were there to help you."

South

"They sent me home with this tiny thing. He was four pounds, eight ounces. I was really scared." Baby David during physical therapy with Mrs. Denise Kingsbury, a physical therapist at the Moody Clinic. **₩** MAXIMUS FOUNDATION 2020 ANNUAL REPORT



Moody Clinic

Location: Brownsville, Texas **Impact Theme(s):** Healthcare

Focus Area(s): Physical and Developmental Disabilities

Baby David was born prematurely at 32 weeks and stayed in the Neonatal Intensive Care Unit (NICU) for 17 days.

His mother Eva had to deliver him at an earlier date due to high blood pressure. Eva said, "One Sunday morning I woke up and didn't feel too well and we had to go to the hospital. The doctors tried to lower my blood pressure but couldn't. He was born Monday morning."

Baby David was born with respiratory distress and required supplemental oxygen. He stayed in the NICU long enough to gain the necessary weight and be able to breathe on his own. Like most first-time mothers, Eva was nervous and scared of the unknown.

"They sent me home with this tiny thing. He was four pounds, eight ounces. I was really scared." Before leaving the hospital, Eva recalls meeting with a social worker who referred her for therapy services at Early Childhood Intervention (ECI) and Moody Clinic. She was happy to learn that the Moody Clinic could offer her rehabilitative therapy for her premature newborn through evidence-based developmental interventions and improve her child's outcomes.

Her transition to Moody Clinic was smooth, and baby David began receiving all three disciplines: feeding, physical and occupational therapy. With feeding therapy, Eva learned how to feed baby David to help him gain weight. Staff showed her bottle support and pacing techniques to promote a more mature suck and swallow reflex. Physical therapist Denise shared that they worked on "... giving him and any other preterm infant that we treat a jump-start

toward meeting their developmental milestones." During occupational therapy, Ms. Bianca helped baby David track an object to help develop visual skills and respond to his mother's voice for increased bonding time.

Moody Clinic is often the first support system and resource referral for many parents during their child's journey toward therapy services. Close to 40 percent of Moody Clinic patients live under poverty guidelines and cannot afford the total cost of therapy services. Support from the Maximus Foundation helps close the gap between the services children need and the benefits some health insurances are willing to pay. Moody Clinic continues to be the only nonprofit outpatient rehabilitative clinic in the Cameron County community.

South





Coalition for the Homeless of Central Florida

Location: Orlando, Florida

Impact Theme(s): Community Development and Youth Development

Focus Area(s): Homelessness Prevention and Supportive Services; Veterans Supportive Services; Child Hunger and Nutrition Services; Enrichment and Education Program

As 2020 began, Bruce and DeShawna were both employed, had their own apartment, and were excited about their first child's upcoming birth. Unfortunately, DeShawna's pregnancy became high-risk, and she had to stop working. Then, during Florida's COVID-19 shutdown, Bruce was furloughed from his job. The couple could not afford to renew their lease, so they moved into an extended-stay motel. However, they could not afford that cost either. Their daughter Melani was born in March. As Florida was ordered to shelter in place, the young family no longer had a place to shelter. "Everything fell apart," said their case manager, Olivia.

Fortunately, the family learned about the Coalition for the Homeless of Central Florida and went to their Center for Women and Families shelter. They appreciated having safe, temporary housing but were motivated from the start to do what it would take to return to a home of their own. Olivia partnered with them to identify barriers to regaining housing, develop an action plan to overcome those obstacles, and create a budget. Re-entering the job market was also a high priority for both Bruce and DeShawna. During her time with the Coalition, DeShawna became a certified nursing assistant (CNA).

In October, the family left the Coalition to move into their own apartment. Both parents are now successfully employed, with DeShawna working at an assisted-living facility. Though their case manager encouraged them to apply for additional assistance for which they qualified, the independent couple only opted for food stamp benefits as they build the foundation for their family. Support from the Maximus Foundation enables the Coalition for the Homeless of Central Florida to help families and individuals get back on their feet and return to stable, permanent homes as quickly as possible.

West





Family Health Centers of San Diego

Location: San Diego, California **Impact Theme(s):** Healthcare

Focus Area(s): General

Rosa* has had trouble managing her diabetes. She was taking her diabetes medications but could not check her glucose due to the cost of supplies. Her medical insurance lapsed during the beginning of COVID-19, and she could not afford to get care at a regular clinic — until she found the Family Health Centers of San Diego.

The Family Health Centers of San Diego's (FHCSD) mission is to provide caring, affordable, high-quality healthcare and supportive services to everyone, with a special commitment to uninsured, low-income, and medically underserved persons. The pandemic has posed unique challenges to their clients and has affected their ability to access healthcare in a timely fashion, affecting their overall health.

Thanks to FHCSD, Rosa obtained much-needed primary care at their Mobile Medical Unit (MMU), a vital entry point into their care system for San Diego's hardest-to-reach populations. FHCSD's MMU program helps them respond rapidly to emergent public health challenges in San Diego, such as COVID-19. They are a trusted source of medical care and health education.

In a year marked by a global pandemic, they have successfully expanded the MMU program to address the immediate and urgent needs of the community by serving as a COVID-19 testing site in some of the region's hardest-hit areas. Now more than ever, Maximus Foundation financial support ensures that the communities they serve have equitable access to COVID-19 vaccination, treatment, and their full spectrum of medical care.

Since visiting FHCSD's MMU, Rosa has been getting regular care. MMU gave Rosa the testing supplies she needed to monitor her glucose twice per day, helping her take control of her diabetes. With support from the Foundation, the Family Health Centers of San Diego increases access to care and improves health equity for countless people like Rosa.

* Name changed to preserve confidentiality.

West





Denver Children's Home

Location: Denver, Colorado

Impact Theme(s): Youth Development

Focus Area(s): Child Abuse Prevention and Supportive Services

"[Four years ago] my journey...started off with no self-control, crying, bawling, and getting mad. But over time, I have been able to fix that, work on that. I have learned many things about myself, about the world around me, and about being able to interact with the world in an appropriate way."

Charlie is just one of the many graduates of the Denver Children's Home (DCH), where a team of dedicated staff help traumatized children and families rediscover hope and health. DCH offers a comprehensive array of therapeutic, educational, and community-based services to youth like him.

These vital services help provide a foundation for success for Denver Children's Home clients and their families. The grant from the Maximus Foundation supported the operation of the agency's core programs, such as:

- 24/7/365 on-site residential program
- The Bansbach Academy, a fullyaccredited and integrated school
- Day treatment program
- Discovery Home, a transitional, semi-independent group home for adolescents
- Community-based services, including an intensive in-home program and a family resource center

 Assessment program that offers resources for both children and adults to learn more about themselves and their current issues

Charlie received the tools he needed to overcome a dark point in his life and begin his journey to college. He now attends the Community College of Denver, studying fabrication welding. "I didn't have support. I didn't have what I needed. But when I came to DCH, I got all that I needed — all I need to thrive and even more."

Our 2020 grantees

With our employee donors' support, we are proud to recognize each grantee listed below for their essential role in strengthening and supporting the communities we serve every day.

Arizona

Fresh Start Women's Foundation

California

CASA of Los Angeles

Family Health Centers of San Diego

Fresh Start Surgical Gifts

Jacobs & Cushman San Diego Food Bank

JVS SoCal

Meet Each Need with Dignity (MEND)

Monarch School Project

Sacramento Loaves & Fishes

Saint John's Program for Real Change

San Francisco-Marin Food Bank

Society for the Blind

Streetlights

Volunteers of America Northern California & Northern Nevada Women's Transitional Living Center (WTLC)

Colorado

Colorado Youth for a Change

Denver Children's Home

Hope House Colorado

The Adoption Exchange dba Raise the Future

The Urban Farm

Connecticut

Malta House of Care Foundation Malta House

Florida

Abilities, Inc. of Florida dba ServiceSource Children's Home Society of Florida (CHS) Coalition for the Homeless of Central Florida Hibiscus Children's Center New Horizons of SW FL

Georgia

Atlanta Community Food Bank (ACFB)

Atlanta Mission

Cool Girls youthSpark

lowa

Food Bank of Iowa

Illinois

Have Dreams
Lakeview Pantry
The Night Ministry
The Posse Foundation

Indiana

Noble Wheeler Mission

Kansas

Lawrence Community Shelter

Massachusetts

Circle of Hope

Cradles to Crayons (C2C)

Hyde Square Task Force

Lawrence Family Development dba Lawrence Prospera Massachusetts Adoption Resource Exchange (MARE)

Raw Art Works (RAW)

Robert F. Kennedy Children's Action Corps

Roca

Sociedad Latina

Maryland

A Wider Circle

Hero Dogs

KEEN Greater DC

Moveable Feast

The Arc Prince George's County

The Ulman Foundation

Michigan

Kids' Food Basket Vista Maria

Minnesota

Community Dental Care

Missouri

Healing House

North Carolina

MERCI Clinic

New Hampshire

The Mental Health Center of Greater Manchester

New Jersey

Millhill Child & Family Development

New York

Association of Community Employment Programs for the Homeless (ACE)

Bailey House

Brooklyn Community Services (BCS)

Coalition for the Homeless

Comunilife

Friends & Foundation of the Rochester Public Library

Gilda's Club Rochester

Joseph's House & Shelter

New York Common Pantry

Parsons Child and Family Center

The Lesbian, Gay, Bisexual & Transgender Community Center (The Center)

VIA Visually Impaired Advancement (formerly Olmsted Center for Sight)

Ohio

New Avenues to Independence

Oklahoma

Citizens Caring for Children (CCC)

Pennsylvania

Abilities in Motion (AIM)

Catherine McAuley Center

Outreach Center for Community Resources (formerly Employment

Opportunity Training Center of Northeastern PA)

Rhode Island

St. Mary's Home for Children

South Carolina

Our Lady of Mercy Community Outreach Services Sistercare

Tennessee

Emory Valley Center (EVC) Family & Children's Service RISE Foundation

Texas

Any Baby Can of San Antonio (ABC)

Austin Child Guidance Center

 $Breakthrough\ CTX$

Brownsville Society for Crippled Children

dba Moody Clinic

Child Advocates

Crossroads Community Services

East Texas Crisis Center

Heroes for Children

Manos de Cristo

Mi Escuelita Preschool

Mobile Loaves & Fishes

Northwest Assistance Ministries (NAM)

People's Community Clinic

Rio Grande Children's Home

South Plains Rural Health Services

The Children's Shelter

The SAFE Alliance

The San Antonio AIDS Foundation

Tip of Texas Family Outreach

Virginia

Blue Ridge Habitat for Humanity (BRHFH)

Britepaths

Child & Family Services of Eastern Virginia dba The Up Center

ChildSavers

Cornerstones

FACETS Cares

Friends of Guest House

Greater Washington Educational Telecommunications Association (WETA)

The Arc of Northern Virginia

Thomas Jefferson High School for Science and Technology Partnership Fund, Inc.

Wolf Trap Foundation for the Performing Arts, Institute for Early Learning Through the Arts

Vermont

Committee on Temporary Shelter Spectrum Youth and Family Services

Washington, D.C.

Boys Town Washington DC

Bright Beginnings

Build Metro DC

Christ House

Columbia Lighthouse for the Blind (CLB)

House of Ruth

La Clinica del Pueblo

LIFT DC

Martha's Table

Mary's Center for Maternal & Child Care

So Others Might Eat (SOME)

The Fishing School (TFS)

United States Veterans Initiative (U.S.VETS)

Wisconsin

Gathering of Southeast WI Sojourner Family Peace Center

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